



KEY BENEFITS

Live Chat Increases Sales/Leads

- Chatting with site visitors in real-time to provide support, sales and help with online purchases is extremely beneficial for businesses. Customers are three times more likely to make a purchase if they have chatted with a live sales representative.

Live Chat is Easy-to-Use

- The easy-to-use operator console and “Away” and “Offline” options make this system a breeze for any sized business to implement.

Live Chat Expands your Market Knowledge

- By collecting valuable information like visitor location and search keywords, you can learn more about your target market than ever before.

Live Chat is Affordable

- Compared to other live chat systems on the market, this solution is practical for even small businesses.

FEATURES

- **Live Chat**
 - Talk with your site visitors in real-time!
- **Referrer Details**
 - Identify the keywords and search engines visitors use to find your site.
- **Co-Browsing**
 - Browse your site simultaneously with a visitor.
- **Chat History**
 - Review previous conversations with visitors.
- **Page Details**
 - See what page a visitor is browsing on your site!
- **Virtual Earth**
 - Know exactly where a site visitor is located at.
- **And More!**

PRICING

Base Offering:

- **First Operator** (includes 1 domain)
\$99/mo

Add-On Offers:

- **Additional Operator**
\$59/mo
- **Each Queue or Department** (visible or hidden)
\$5/mo
- **Additional Domain**
\$10/mo
- **Custom Training**
\$75/hr
- **Consulting** (includes a current website/business assessment and implementation plan and periodic evaluations)
\$140/hr
- **Branded for your Business** (i.e.: customized chat window, chat icons, visitor invite image/placement and more)
\$75/hr

Visit our website to try WSI Live Chat for yourself!



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