



KEY BENEFITS

Live Chat Increases Sales/Leads

- Chatting with site visitors in real-time to provide support, sales and help with online purchases is extremely beneficial for businesses. Customers are three times more likely to make a purchase if they have chatted with a live sales representative.

Live Chat is Easy-to-Use

- The easy-to-use operator console and “Away” and “Offline” options make this system a breeze for any sized business to implement.

Live Chat Expands your Market Knowledge

- By collecting valuable information like visitor location and search keywords, you can learn more about your target market than ever before.

Live Chat is Affordable

- Compared to other live chat systems on the market, this solution is practical for even small businesses.

FEATURES

- **Live Chat**
 - Talk with your site visitors in real-time!
- **Referrer Details**
 - Identify the keywords and search engines visitors use to find your site.
- **Co-Browsing**
 - Browse your site simultaneously with a visitor.
- **Chat History**
 - Review previous conversations with visitors.
- **Page Details**
 - See what page a visitor is browsing on your site!
- **Virtual Earth**
 - Know exactly where a site visitor is located at.
- **And More!**

PRICING

The pricing for this product is based upon established base packages, additional options and services. More information is available upon request.

Base Packages:

1 Operator	\$ 70.00/mth
2 Operators	\$120.00/mth
3 Operators	\$175.00/mth
4 Operators	\$200.00/mth
5 Operators	\$235.00/mth

More base packages available upon request.

Additional Options:

Additional Operator	\$ 70.00/mth
Additional Domain	\$ 12.00/mth
Additional Department/Queue	\$ 6.00/mth

Services:

Site Tagging	\$ 90.00/hr
Custom Training	\$ 90.00/hr
Custom Branding	\$ 90.00/hr
Consulting	\$165.00/hr

Visit our website to try WSI Live Chat for yourself!



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