



## KEY BENEFITS

### Live Chat Increases Sales/Leads

- Chatting with site visitors in real-time to provide support, sales and help with online purchases is extremely beneficial for businesses. Customers are three times more likely to make a purchase if they have chatted with a live sales representative.

### Live Chat is Easy-to-Use

- The easy-to-use operator console and “Away” and “Offline” options make this system a breeze for any sized business to implement.

### Live Chat Expands your Market Knowledge

- By collecting valuable information like visitor location and search keywords, you can learn more about your target market than ever before.

### Live Chat is Affordable

- Compared to other live chat systems on the market, this solution is practical for even small businesses.

## FEATURES

- **Live Chat**
  - Talk with your site visitors in real-time!
- **Referrer Details**
  - Identify the keywords and search engines visitors use to find your site.
- **Co-Browsing**
  - Browse your site simultaneously with a visitor.
- **Chat History**
  - Review previous conversations with visitors.
- **Page Details**
  - See what page a visitor is browsing on your site!
- **Virtual Earth**
  - Know exactly where a site visitor is located at.
- **And More!**

## PRICING

The pricing for this product is based upon established base packages, additional options and services. More information is available upon request.

### Base Packages:

1 Operator	£35.00/mo
2 Operators	£59.00/mo
3 Operators	£79.00/mo
4 Operators	£89.00/mo
5 Operators	£105.00/mo

More base packages available upon request.

### Additional Options:

Additional Operator	£35.00/mo
Additional Domain	£7.00/mo
Additional Department/Queue	£3.00/mo

### Services:

Site Tagging	£45.00/hr
Custom Training	£49.00/hr
Custom Branding	£49.00/hr
Consulting	£85.00/hr

Visit our website to try WSI Live Chat for yourself!



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